

U.S. SENATOR JOE MANCHIN'S FEEDBACK FORM

Hearing from West Virginians is very important to me. Please take a moment to provide feedback about your experience with my Senate office. My staff and I strive to do our best, and we are always looking for ways to improve. It is important to me to know whether you are satisfied with our service, and I would greatly appreciate your feedback.



Joe Manchin III
United States Senate

Date: _____ Name of staff member who assisted you: _____

Issue for which you needed assistance (please circle):

Veterans or Military
Social Security
Mortgage/Housing
Immigration/Visas/Passports
State of WV Issue

Medicare
Road or Infrastructure
IRS
Education
Other _____

Our goal is to contact you within one week of your initial request. How would you rate the timeliness of my staff?

Excellent
Good
Average
Poor

How would you rate the information that you received?

Excellent
Good
Average
Poor

Each time my staff reached out to you, how would you rate their customer service?

Excellent
Good
Average
Poor

How would you rate your overall experience with my office?

Excellent
Good
Average
Poor

Please provide suggestions for how we can better serve you:

Would you grant Senator Manchin permission to share your story publicly in order to further assist other constituents with similar issues?

_____ Yes _____ No

If yes, please let us know how we can reach you to follow up:

Name: _____ Address: _____
Phone Number: _____ Email: _____

Would you like to receive e-News updates from Senator Joe Manchin?

_____ Yes _____ No

Please return this form to my Charleston office in the enclosed envelope to
900 Pennsylvania Avenue, Ste. 629, Charleston, WV 25302 ATTN: State Director.

You may also email the form to common_sense@manchin.senate.gov.